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**BEST IN CLASS AFTERSALES CARE FOR TOP TRUCK BRAND**

Off the back of an unprecedented sales performance in 2022, Isuzu Trucks has re-affirmed its commitment to providing not only the best product in the market but the best aftersales backing and support available in the Australian truck parc.

At the commencement of December 2022, and for the 34th consecutive year in a row, Isuzu Trucks confirmed its position as the top-selling truck brand in the country.

Wrapped-up in that success is Isuzu Australia Limited’s (IAL’s) supreme confidence in the product, so much so the brand recently rolled out a market-leading aftercare package for new medium and heavy-duty models.

Aligning closely with its market-leading product, Isuzu Trucks now offers the very best aftersales support and warranty package in Australia with IAL Chief of Sales and Aftersales Ben Lasry, suggesting Isuzu had set the bar at an all-time high for the commercial road transport industry.

**BROAD COVERAGE**

“The major aftercare upgrade now applies to the new N Series range released in November 2021 as well as the new F, FX and FY Series models unveiled in April last year.

“The majority of the Isuzu line-up now comes standard with a huge six-year warranty, much higher distance limits than before, as well as six years of Isuzu’s roadside assist offering,” he said.

“This comprehensive support gives our customers confidence that we back our products to get the job done, regardless of the task at hand.”

The upgrade for smaller 4x2 trucks in Isuzu’s medium-duty FRR/FRD, FSR/FSD and FTR range (which cover trucks from 8,000-kilogram GVM up to the 15,000-kilogram GVM mark) includes…

* **Six** years standard factory warranty on cab chassis\*/ 300,000 kilometres with no engine hour limit;
* **Six** years of Isuzu 24/7 Roadside Assist;
* **Three** years (unlimited kilometres) on truck bodies in the Ready-to-Work range; and
* **Three** years (unlimited kilometres) on genuine Isuzu parts and accessories.

All new 2022 F Series FVR/FVD/FVL/FVZ/FVY cab chassis models in the 16,500-kilogram GVM to 26,000-kilogram GVM bracket now come with…

* **Six years standard factory warranty on cab chassis\* /** 500,000 kilometres with generous 8,000 engine hour limit;
* **Six** years of Isuzu 24/7 Roadside Assist;
* **Three** years (unlimited kilometres) on truck bodies in the Ready-to-Work range; and
* **Three** years (unlimited kilometres) on genuine Isuzu parts and accessories.

**GO BIG AND GET HOME SAFELY**

Those involved in heavier applications such as construction, mining or earthmoving will also enjoy the benefits of the new warranty package (applying to Isuzu’s FX and FY range), which takes in operators up-to a GVM of 35,000 kilograms.

These workhorses are designed to keep operators safe on the job, day-in and day-out, and are backed with an aftercare package that will stand up to harsh hard-use applications.

All 2022 models now come with…

* **Six** years standard factory warranty on cab chassis\*/ 600,000 kilometres with generous 10,000 engine hour limit;
* **Six** years of Isuzu 24/7 Roadside Assist; and
* **Three** years (unlimited kilometres) on genuine Isuzu parts and accessories.

The volume of trucks that Isuzu has sold during its 50 years of operations in Australia has given the brand enormous insights into how Isuzu products perform over time.

Reflecting on the both the milestone and the current operating environment IAL Head of Aftersales Brett Stewart said: “Our products are specifically engineered to perform a task, which is what they’ve been doing extremely well for 50 years in Australia.

“IAL understands compliance and safety requirements that surround operating a truck in harsh applications in Australia.

**ALIGNED FOR CONDITIONS**

“We’ve decided to call this out and allocate a warranty structure that is aligned to the duty cycle of an Isuzu truck working in these types of conditions,” Mr Stewart said.

“To give customers greater peace of mind for those trucks operating in harsh applications we’ve provided a generous 3-year warranty and importantly removed the engine hours stipulation on all new 2022 4×4 models and those specified for concrete agitator or rubbish compaction and upgraded the kilometre limit across our entire medium- and heavy-duty range.”

Mr Stewart said the extended warranty offerings were crafted by IAL with their customers’ best interests in mind.

“Whether it’s out in the field or working an inner-city rubbish route, our customers can take comfort in knowing that their transport fleet will be covered with one of the most comprehensive aftersales support packages available in the Australian truck market to date,” he concluded.

**ends**

**For further information, please contact:**        **For Isuzu Trucks releases and photos:**

Sam Gangemi                                                                  Arkajon Communications

Isuzu Australia Limited                                               Phone: 03 9867 5611

Phone: 03 9644 6666                                                 Email: isuzu@arkajon.com.au